

Mesa County Workforce Center
Exhibit A – One-Stop Partner Services (UI)

Name of One-Stop Partner: CDLE Division of Unemployment Insurance
 Name of Program: UI
 Address, City, State, Zip Code: 251 E. 12th Avenue, Denver CO 80203
 Telephone Number: 303-318-9399 Fax Number: _____
 Web Site: www.coloradoui.gov
 E-Mail Address: jeff.fitzgerald@state.co.us

Workforce Development System Services

Identify the services your agency provides, either directly or by referral to another One-Stop Partner. Enter an “X” if you provide the services directly and enter an “R” for the services you access for your clients by referral. Some boxes may have both an “X” and an “R.” Enter Workforce services that your program provides that are not listed here in the blanks at the bottom of the chart.

<i>Preliminary Services</i>		<i>Services Requiring Eligibility</i>		<i>Training Services</i>		<i>Employer Services</i>	
Public Information	X	Enrollment or Registration		Financial Assistance for Training		Job Listing	
Outreach, Recruitment	X	Diagnostic Assessment		Occupational Skills Training		Candidate Screening	
Determination of Program Appropriateness for Customer	X	Individual Self-Sufficiency or Employment Plans		On-the-Job Training		Candidate Testing	
Orientation	R	Counseling: Group or Individual		Skills Upgrading		Job Referrals	
Resource Center		Case Management		Re-Training		Space for Job Interviews	
Initial Assessment		Basic Education, Literacy Training, GED Training		Entrepreneurial Training		Labor Market Information	
Workshops		English as a Second Language Training		Apprenticeship Training		Local Economic Development Information	
Career Information		Computer Literacy Training		Customized or Workplace Training		Employer Incentives	
Labor Market Information		Job Readiness Training		Work Experience, Internship (including Summer Jobs)		Employer Seminars	
Job Search Skills & Information		Life Skills Training				Job Fairs	
Job Referrals		Supportive Services				Services to Laid Off Workers	
Labor Market Information		Post Employment or Job Retention Services				Outplacement Services	
Follow-Up		Tutoring, Study Skills Training				Job Analysis	
Eligibility Determination		Leadership Development Activities				Focus Groups	
		Mentoring					
		Alternative Secondary School					

Please provide detailed descriptions of each of the following:

I. Access to Services

In the comprehensive One-Stop Centers, the UI Division will provide direct technological links to representatives with UI expertise for customers seeking services. The UI Division will provide those technological links on a minimum of one desktop computer located at the local comprehensive One-Stop Center. The UI Division will also provide the technical support to set up the technological links to UI services. The links will include, at a minimum, online chat or other instant-messaging functionality. Other reasonable accommodations will be made if the customer is unable to use the available technologies because of a disability.

In addition the UI Division and the One Stop Centers will make cross-training opportunities available to one another, as it relates to assisting customers with general information on UI benefits and reemployment services.

II. Service Delivery

Customers utilizing comprehensive One Stop Centers will have access to UI expertise through Web chat or other technology solutions offered by the UI Division on a minimum of one desktop computer in the comprehensive One-Stop resource room. The UI Division will make representatives with UI expertise available via Web chat or other technology solutions to provide specific, individualized information to each customer regarding all aspects of unemployment, including filing a claim, eligibility requirements and how it may relate to the individual's circumstances.

III.

IV. Current Resources

The UI Division administers the UI program in accordance with the Federal Unemployment Tax Act and the Social Security Act. UI is funded primarily by federal funds provided by the United States Department of Labor and Employment. Customer access to UI expertise through instant-messaging functionality or other technology solutions is provided through in-kind resources.

V. Referrals

The UI Division requires customers to register for work with a One-Stop Center. The UI Division refers the customer to the Connecting Colorado Web site or to contact the center directly for in-person services when an individual files a claim to complete the registration. UI also refers customers to One-Stop Centers to complete UI required activities and for assistance with reemployment services.

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There are electronic reports that are transmitted between the UI Division and the One-Stop Centers to communicate the referrals to one another. Activity tracking is also built into the system or program design based on the specific services or initiative and transmitted through electronic reports, as appropriate for the program.

UI and One Stop Center representatives have view access to the partner agency’s database, as appropriate. Each database contains relevant claimant information. This includes daily updates on the status of a claimant within Connecting Colorado and transmission of UI wage records to Connecting Colorado on a quarterly basis.

VI. Assurances

Although the UI Division provides direct technological links at the comprehensive One-Stop Centers to representatives with UI expertise for customers seeking services as the primary access of services, other reasonable accommodations will be made for customers with barriers that are seeking services, including those with disabilities or limited English proficiency.

VII. Co-Locations

a.

The Mesa County Workforce Development Board (MCWDB) has identified the following locations as the comprehensive centers for the local workforce development area.

Mesa County Workforce Center
512 29 ½ Road
Grand Junction, CO 81504

Mesa County Workforce Center – Fruita Satellite Office
215 North Plum Street
Fruita, CO 81521

The UI Division is providing direct technological access to services and not through co-location.

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*** Signature of One-Stop Partner:** By signing below, I swear and affirm that I am authorized to act on behalf of the One-Stop Partner identified below and that the information set forth in this Exhibit A is true, accurate and complete to the best of my knowledge, and acknowledge that the Parties to the MOU are relying on these representations.



* Signature

8/3/16

Date

Jeff Fitzgerald, UI Director

Colorado Department of Labor and Employment, Division of Unemployment Insurance
Name of One-Stop Partner