

#### clerk.mesacounty.us

Mesa County Central Services

200 South Spruce St Grand Junction, CO 81501 (970) 244-1800 Opt 2

# **Bobbie Gross, County Clerk**

Dept. 5006 Grand Junction, CO 81502-5001

Phone:

(970) 244-1800 Opt 2, Opt 4

Email:

Bobbie.Gross@mesacounty.us

#### CLERK TO THE BOARD

Dept. 5006, PO Box 20000 Grand Junction, CO 81502-5001

(970) 244-1896

#### **ELECTIONS DIVISION**

Dept. 5009, PO Box 20000 Grand Junction, CO 81502-5001

(970) 244-1662

voter.info@mesacounty.us

## MOTOR VEHICLE DIVISION

Dept. 5008, PO Box 20000 Grand Junction, CO 81502-5001

(970) 244-1664

plates@mesacounty.us

### RECORDING DIVISION

Dept. 5007, PO Box 20000 Grand Junction, CO 81502-5001

(970) 244-1679

recording@mesacounty.us

# Mesa County Clerk and Recorder's Check and Bad Debt Policy

In an effort to be fiscally responsible we have instituted the policy below.

We endeavor to provide our customers with the most efficient means of customer service within the four divisions of the Clerk and Recorder's Office (Clerk to the Board, Elections, Motor Vehicle and Recording). We allow customers an opportunity to provide payment by means of cash, check, certified funds (money order, cashier's check), and debit or credit card.

When an individual/owner/entity makes a payment that is returned, the customer will be charged a \$20 return fee, and would need to provide certified payment within 15 days of the customer being notified. If the customer does not provide payment within the given timeframe their account will be limited to cash or certified funds and will be sent to collections. If we receive multiple returned checks from the same individual/owner/entity a cash only limitation will be in place for a minimum of five (5) years from the date of payment on all their accounts.

During this period of time, renewal notices (for Motor Vehicle) may not be printed as a result of the records "cash only hold". If a customer has maintained a good standing (all debts are paid in full, there are not any past due accounts, there has not been additional collection efforts required, etc.) for five (5) years from the date of the payment which makes the debt "good", we will grant the customer the opportunity to offer payment by means of cash, check, certified funds, and debit or credit card.

Mesa County Clerk and Recorder's Office (970)244-1705

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